INTERNATIONAL JOURNAL OF INFORMATION TECHNOLOGIES AND Systems Approach

January-June 2013, Vol. 6, No. 1

Table of Contents

Special issue on IT Goes Green: Systemic Approaches to IT Policy Making, Design, Evaluation and Management

GUEST EDITORIAL PREFACE

i José Rodrigo Córdoba-Pachón, School of Management, Royal Holloway, University of London, UK Jorge Marx Gómez, Department of Computer Science, Carl von Ossietzky University Oldenburg, Germany

Research Articles

- A Systematic Framework for Sustainable ICTs in Developing Countries Mathupayas Thongmak, Department of Management Information Systems, Thammasat Business School, Thammasat University, Bangkok, Thailand
- 20 Light-Weight Composite Environmental Performance Indicators (LWC-EPI): A New Approach for Environmental Management Information Systems (EMIS) Naoum Jamous, Department of Technical & Business Information System, Otto-von-Guericke University Magdeburg, Magdeburg, Germany
- 39 Maturity for Sustainability in IT: Introducing the MITS Martijn Smeitink, Department of Information and Computing Science, Utrecht University, Utrecht, The Netherlands Marco Spruit, Department of Information and Computing Science, Utrecht University, Utrecht, The Netherlands
- 57 An Empirical Analysis of Antecedents to the Assimilation of Sensor Information Systems in Data Centers Adel Alaraifi, School of Business Information Technology and Logistics, RMIT University, Melbourne, VIC, Australia Alemayehu Molla, School of Business Information Technology and Logistics, RMIT University, Melbourne, VIC, Australia Hepu Deng, School of Business Information Technology and Logistics, RMIT University, Melbourne, VIC, Australia
- 78 Generalize Key Requirements for Designing IT-Based System for Green with Considering Stakeholder Needs

Yu-Tso Chen, Department of Information Management, National United University, Miaoli, Taiwan

98 Requirements Prioritization and Design Considerations for the Next Generation of Corporate Environmental Management Information Systems: A Foundation for Innovation Matthias Gräuler, Department of Accounting and Information Systems, University of Osnabrück, Osnabrück, Lower Saxony, Germany Frank Teuteberg, Department of Accounting and Information Systems, University of Osnabrück, Osnabrück, Lower Saxony, Germany Tariq Mahmoud, Department of Business Information Systems/Very Large Business Applications, Carl von Ossietzky University Oldenburg, Oldenburg, Lower Saxony, Germany Jorge Marx Gómez, Department of Business Information Systems/Very Large Business Applications, Carl von Ossietzky University Oldenburg, Oldenburg, Lower Saxony, Germany

BOOK REVIEW

117 Corporate Environmental Management Information Systems: Advancements and Trends José Rodrigo Córdoba-Pachón, School of Management, Technology and Information Management, Centre for Research into Sustainability, Royal Holloway, University of London, Egham, Surrey, UK

Copyright

The International Journal of Information Technologies and Systems Approach (ISSN 1935-570X; eISSN 1935-5718). Copyright © 2013 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

IJITSA is currently listed or indexed in: ACM Digital Library; Bacon's Media Directory; Cabell's Directories; Compendex (Elsevier Engineering Index); CSA Illumina; DBLP; GetCited; Google Scholar; INSPEC; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; Norwegian Social Science Data Services (NSD); SCIRUS; SCOPUS; The Index of Information Systems Journals; The Standard Periodical Directory; Ulrich's Periodicals Directory

GUEST EDITORIAL PREFACE

IT Goes Green: Systemic Approaches to IT Policy Making, Design, Evaluation and Management

José Rodrigo Córdoba-Pachón, School of Management, Royal Holloway, University of London, UK

Jorge Marx Gómez, Department of Computer Science, Carl von Ossietzky University Oldenburg, Germany

Information and communication technologies (ICTs) have become a utility, something that you pay for when you use. This idea has gained momentum in the current global economic climate where for-profit and nonfor-profit organizations have to balance their budgets carefully and in doing so they can pave the way for a new economy. A recent study by IDC (2012) suggests that cloud computing, or the idea that both hardware and software can be paid as a service-ondemand as a has helped organizations of all sizes and all vertical sectors around the world generate more than \$400 billion (in both cost and profits) and 1.5 billion new jobs, with the number of new jobs surpassing 8.8 million.

i

However, technologies are not only a source of capital gains as new computing infrastructures oriented to services emerge.

ICTs can also help organizations meet increasing environmental and social demands in a global context whilst enabling them to respond efficiently. Of particular importance now is the speed to which ICTs can facilitate the monitoring in real time energy and other resources consumption or depletion, helping managers surf through large volumes of data to identify patterns and trends which could validate the impacts of their decisions.

Both of the above trends in the use of ICTs can impact greatly how managers conceive of, design and implement them. In parallel to new and sophisticated configurations of ICTs, alternative ways of thinking about and managing them are needed so as to help those responsible for their management go green. This special issue of IJITSA aims to facilitate debate and contributions on how the systems approach in its various forms and applications can help organizations become greener.

We would like to thank authors who submitted their work as we were very fortunate to have a very good number of contributions in several areas. Common to all the submissions received was the idea that by adopting systemic view of both organizations and ICTs (one which continuously looks for connections and their impacts), and reflecting it in the definition or design of frameworks, methods, practices or software applications, a deeper degree of understanding of the implications of practice could be gained. Moreover, going green with ICTs requires a shift in our understanding of organizations as static and isolated entities to one in which their members, their values and their expectations about the future (including what we all want from our planet) continuously come together and can impact the future use of ICTs in daily life.

The first paper by Mathupayas Thongmak, from Thammasat University, Thailand, proposes a systematic framework for sustainable ICTs in developing countries. This is a provoking and comprehensive paper that challenges the isolationist treatment of both green technology and development issues nowadays. We say this is isolationist because we normally hear about both development and technology as dichotomizing feature of those who have not and those who do not, or those who need help and those who have it. The author reconciles this fragmentation by proposing a continuous cycle of learning and doing something about green ICT and development issues.

The second paper by Naoum Jamous, from Otto-von-Guericke University, Germany, focuses on small and medium enterprises (SMEs) and suggests a framework for incorporating Environmental Management Information Systems (EMIS) as a way of helping them monitor, curtail and mitigate the environmental impact of their activities. EMIS is becoming a popular type of information systems in organizations, and a key feature is that it enables managers to continuously learn from and direct their efforts to implement environmental policies, many of which are proposed by government and other regulators. In the area of EMIS the systems idea finds a new home. It allows stakeholders to map different impacts and relationships between activities and the environment of organizations, and enables them to discuss possibilities and implications.

The third paper by Martijn Smeitink and Marco Spruit, both from Utrecht University, Netherlands, takes a slightly different angle on the provision of information systems to monitor and act on environmental impacts of business activities. The authors develop a maturity model to assess the degree of development of green ICT solutions by considering how they integrate sustainability goals in their implementation in business processes. This model can help organizations map the stage of development where they are and incorporate goals towards progressing to an ideal stage of maturity where ICT is seen as an opportunity. Systems ideas could fuel the debate as to how best proceed to the next stage of sustainability with ICT in mind.

The fourth paper by Adel Alaraifi, Alemayehu Molla, and Hepu Deng, all from RMIT University, Australia, focuses on the usage of sensor information system in data centers in order to optimize IT using green principles like resource efficiency. Based on five case studies, a theoretical framework and associated key factors for the assimilation of sensor information systems is given. The developed framework is furthermore tested using a survey of over 100 different data centers and quite interesting conclusions are given. The paper clearly points out the different drivers affecting the usage of sensors in data centers with the goal of using existing resources more efficiently and optimizing installed hardware and infrastructure accordingly.

The fifth paper by Yu-Tso Chen, from National United University, Taiwan, proposes a framework based in strategy management, technology foresight, environmental management system models, value engineering and decision making models. Using that framework, system design for green IT-based services can benefit in becoming greener and furthermore opens new research directions in the fields of environmental management and engineering. The given framework is explained in detail and the associated key requirements as well as the theoretical foundations of the framework are compared with existing approaches like the V&T Network and the N&F Matrix. So the paper clearly gives scientific benefits while also providing additional value to the current state of the art in environmental systems management.

The sixth paper by Matthias Gräuler and Prof. Dr. Frank Teuteberg, both from University of Osnabrück, Germany, and Tariq Mahmoud and guest co-editor Prof. Dr.-Ing. habil. Jorge Marx Gómez, both from Carl von Ossietzky University Oldenburg, Germany, gives insight of the ongoing research project IT4Green. The background of that project is the lack of current Corporate Environmental Management Information Systems to fulfill different tasks and to deal with specific areas of environmental management. In that paper, specifically different strategic and decision support requirements that cannot be met by current solutions are highlighted as well as a description of the actions already done in the project. Specifically the results of a survey containing requirements from workshop and expert interviews are presented and conclusions of these findings are given. Furthermore a high-level description of the proposed CEMIS 2.0 architecture driven by that survey is presented as well.

This special issue is complemented with

a book review by Rodrigo Córdoba, co-editor of this special issue. The book is Corporate Environmental Management Information Systems: Advancements and Trends, edited by Frank Teuteberg, in University of Osnabrueck, Germany, and co-editor Jorge Marx Gomez, University of Oldenburg, Germany, and published by Business Science Reference, Hershey, PA, USA, in 2010.

ACKNOWLEDGMENT

As co-editors we would like to thank the IJITSA co-editors Professor Frank Stowell and Professor Manuel Mora for his continuous encouragement, support and excellent communication with authors and for helping us to complement and synthesize our different but complementary view points. We would also like to thank the reviewers of the papers, and the IGI Global IJITSA editorial staff.

José Rodrigo Córdoba Pachón Jorge Marx Gómez Guest Editors IJITSA

REFERENCES

International Data Corporation (IDC). (2012). Cloud computing's role in job creation. Retrieved from http://www.microsoft.com/en-us/news/download/ features/2012/ IDC_Cloud_jobs_White_Paper.pdf

CALL FOR ARTICLES

International Journal of Information Technologies and Systems Approach

An official publication of the Information Resources Management Association

The Editors-in-Chief of the International Journal of Information Technologies and Systems Approach (IJITSA) would like to invite you to consider submitting a manuscript for inclusion in this scholarly journal.

MISSION:

The International Journal of Information Technologies and Systems Approach (IJITSA) is an academic and practitioner journal created to disseminate and discuss high quality research results on information systems and related upper and lower level systems as well as on its interactions with software engineering, systems engineering, complex systems and philosophy of systems sciences issues, through rigorous theoretical, modeling, engineering or behavioral studies in order to explore, describe, explain, predict, design, control, evaluate, interpret, intervene and/or develop organizational systems where information systems are the main objects of study and the systems approach – any variant – is the main research method and philosophical stance used.

COVERAGE/MAJOR TOPICS:

Topics to be discussed in this journal include (but are not limited to) the following:

- Systemic studies on the diverse types of IS (TPS, MIS, OAS, DMSS, KBS, KMS, IS, ERP, EIS, IOS, BPIS, among others)
- Systemic studies on the diverse types of IT organizational settings (personal computing, home-based computing, end-user computing, office computing, corporative computing, inter-organizational computing)
- IT-based system systemic design methodologies
- IT-based system systemic evaluation methodologies
- · IT-based system systemic implementation methodologies
- Systemic evaluation and review of IT (technologies, tools, technological trends)
- · International standards and models for IT-based systems and its relations with systems approach
- · Systemic innovative IT-based systems studies addressing real problems
- Challenges and ill-structured worldwide problems linked to IT-based systems from a systems approach view (green IT, national security, human rights, global education, mobile education, global economy, interaction between developed and developing organizations, e-digital gap, service systems, cultural differences, among others)
- · Systemic frameworks, models, and theories for engineering issues for IT-based systems
- Systemic frameworks, models, and theories for managerial issues for IT-based systems
- · Systemic frameworks, models, and theories for organizational issues for IT-based systems
- · Interdisciplinary systemic relevant themes from information systems and software-systems engineering
- · Interdisciplinary systemic relevant themes from information systems and complex systems
- Systems methodologies for basic and applied research
- · Systems methodologies for consulting activities
- IT curriculum systemic studies on undergraduate and graduate programs
- · IT systemic studies on accreditation undergraduate and graduate programs
- IT systemic studies on Faculty issues (tenure promotions, profile of PhDs, types of institutions (research-oriented vs teaching-oriented ones)
- · Multi-method systemic research methods to study IT-based systems
- · Debates on research methods and systems approach for IT-based systems
- Philosophical themes related with research methods and systems science for IT-based systems



ISSN 1935-570X eISSN 1935-5718 Published semi-annually

All submissions should be

e-mailed to:

Dr. Frank Stowell,

frank.stowell@port.ac.uk

ijitsa@gmail.com

and

Dr. Manuel Mora, dr.manuel.mora.uaa@gmail.com

Ideas for special theme issues may be submitted to the Editors-in-Chief.

Please recommend this publication to your librarian. For a convenient easy-to-use library recommendation form, please visit: http://www.igi-global.com/ijitsa